

Treasury Retail Securities

Federal Reserve Bank of Minneapolis
Fiscal Agent of the United States

P.O. Box 89
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Improving the Paying Agent Experience with Savings Bonds News You Can Use

Please deliver this message to the appropriate staff at your branch offices.

The Department of the Treasury's Bureau of the Fiscal Service and the Federal Reserve's Treasury Retail Securities are providing savings bond paying agents with access to information on the U.S. Savings Bond Program redemption process through multiple Federal Reserve Bank Services communication channels (FRBservices.org, *FedFlash*[®], *FedFocus*SM, etc.). We want to inform you that a dedicated [Savings Bonds News You Can Use](#) page has been launched that features a variety of resources we've gathered to assist you. We encourage you to bookmark the page and check back often for updated content.

Examples of what you'll find there include:

- Savings Bonds Tips,
- Frequently Asked Questions,
- Related Communications, and
- Contacts who can help answer your questions.

We also encourage you to submit any comments or suggestions regarding the U.S. Savings Bond Program redemption process via the [online form](#) or by phone at 1.844.284.2676.

Thank you,



David T. Copenhaver
Assistant Commissioner
Office of Retail Securities Services
Bureau of the Fiscal Service
U.S. Department of the Treasury



Debra L. Knilans
Vice President, Treasury Services
Federal Reserve Bank of Minneapolis

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