

THE **FEDERAL RESERVE**  
— FedLine® Solutions

# End User Authorization Contact (EUAC) Designation and Authorization Form for FedLine Direct® and FedLine Command®

**\*Required Fields**

## Section 1: Service Description and Form Instructions

This form gives the EUAC authority to provide instructions or other information related to FedLine Direct or FedLine Command configurations, and to control issuance of server credentials to enable the organization to transact business using the FedLine Direct or FedLine Command Solutions.

- A separate form must be completed for each individual that will be designated as an EUAC.
- The form must be signed by an individual listed on your organization’s Official Authorization List (OAL).
- [Service descriptions](#) are available on FRBservices.org<sup>SM</sup>.

*Original Form Required*

For assistance in completing this form, please contact the Customer Contact Center (CCC) at: (888) 881-6700.

Send the completed and signed original paper version of this form to:

Customer Contact Center  
P.O. Box 219416  
Kansas City, MO 64121-9416

## Section 2: Customer Information

<b>Organization Name*</b>	
<b>Identification Number (ABA/RTN)*</b>	

## Section 3: Service Specific Information

<b>Request Type*</b>	<input type="checkbox"/> <b>ADD EUAC</b> Complete Sections 2, 3 and 4. <input type="checkbox"/> <b>MODIFY Managed Services</b> Add and/or Delete services that an existing EUAC has authority to manage. Complete Sections 2, 3.1, 3.2, and 4. <input type="checkbox"/> <b>MODIFY Profile</b> Select Modify Profile when changes are made to the EUAC Profile information contained in Section 3.1. Complete Section 2, make the appropriate changes in Section 3.1 and complete Section 4. <input type="checkbox"/> <b>DELETE EUAC</b> Complete Sections 2, 3.1 and 4.
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### Section 3: Service Specific Information (continued)

#### Section 3.1: EUAC Profile

<b>EUAC Name*</b>	<i>First</i>	<i>MI</i>	<i>Last</i>
<b>EUAC's New Name</b> <i>Complete only if EUAC's name has changed.</i>	<i>First</i>	<i>MI</i>	<i>Last</i>
<b>EUAC Email Address*</b> <i>Must be valid individual email address. A group email address will not be accepted.</i>			
<b>Street Address*</b> <i>Do not provide a P.O. Box.</i>			
<b>City*</b>			
<b>State*</b>			
<b>Zip Code*</b>			
<b>Country*</b> <i>Unless prior written approval is obtained from the Federal Reserve Banks, the EUAC must be located in the United States or its territories<sup>1</sup>.</i>			
<b>Phone Number*</b> <i>Main location number with area code</i>	<i>Phone</i>		<i>Extension</i>
<b>EUAC After-Hours Number</b> <i>Direct phone number with area code. This phone number may be used to contact this EUAC for urgent business requests outside of normal processing hours.</i>	<i>Phone</i>		<i>Extension</i>

<sup>1</sup>United States territories include Puerto Rico, the U.S. Virgin Islands, American Samoa, Guam, and the Northern Mariana Islands.

### Section 3: Service Specific Information (continued)

#### Section 3.2: EUAC Managed Services

- Check the “Add” box for the Services an EUAC has the authority to manage.
- Check the “Delete” box for the Services an EUAC no longer has the authority to manage.

Access Solution	Services	Add	Delete
<b>FedLine Command</b>	Account Services	<input type="checkbox"/>	<input type="checkbox"/>
	Billing Services	<input type="checkbox"/>	<input type="checkbox"/>
	Daylight Overdraft Reporting and Pricing System application	<input type="checkbox"/>	<input type="checkbox"/>
	FedACH® Services	<input type="checkbox"/>	<input type="checkbox"/>
	Fedwire® Funds Services (Statements)	<input type="checkbox"/>	<input type="checkbox"/>
	Fedwire Securities Services (Issuer Files and Statements)	<input type="checkbox"/>	<input type="checkbox"/>
	<a href="#">All Other Files</a> (Service descriptions, including a list of All Other Files, are available on FRBservices.org)	<input type="checkbox"/>	<input type="checkbox"/>
<b>FedLine Direct File</b>	Account Services	<input type="checkbox"/>	<input type="checkbox"/>
	Billing Services	<input type="checkbox"/>	<input type="checkbox"/>
	Check 21 Large File Delivery	<input type="checkbox"/>	<input type="checkbox"/>
	Daylight Overdraft Reporting and Pricing System application	<input type="checkbox"/>	<input type="checkbox"/>
	FedACH Services	<input type="checkbox"/>	<input type="checkbox"/>
	Fedwire Funds Services (Statements)	<input type="checkbox"/>	<input type="checkbox"/>
	Fedwire Securities Services (Issuer Files and Statements)	<input type="checkbox"/>	<input type="checkbox"/>
	<a href="#">All Other Files</a> (Service descriptions, including a list of All Other Files, are available on FRBservices.org)	<input type="checkbox"/>	<input type="checkbox"/>
<b>FedLine Direct Message</b>	Fedwire Funds Service	<input type="checkbox"/>	<input type="checkbox"/>
	Fedwire Securities Service	<input type="checkbox"/>	<input type="checkbox"/>
	National Settlement Service	<input type="checkbox"/>	<input type="checkbox"/>

**Section 4: Authorized Approval**

We, the organization named on page 1 (“Participant”), designate the individual indicated in Section 3.1 as an End User Authorization Contact (EUAC) for our organization. We understand that Participant must designate at least two EUACs for each Managed Service that it is authorized to use. We also understand that, unless prior written approval is obtained from the Federal Reserve Banks, Participant’s EUAC must be located in the United States or its territories<sup>1</sup>. The EUAC named on page 2 is responsible for identification, authentication and notification processes between participant and the Reserve Banks related to FedLine Direct and/or FedLine Command. This includes advising the Reserve Banks of any server certificates that should be issued to Participant’s Technical Contact in order for Participant to transact business using FedLine Direct and/or FedLine Command and specifying the services and/or business applications the server certificate may be used to access. We agree to the terms and conditions of the Reserve Banks’ Operating Circular No. 5 (“OC 5”), including the Certification Practice Statement (“CPS”), and our EUACs and Technical Contacts will comply with all specified terms and conditions of OC 5 and the CPS, as well as all applicable security procedures, as they are all amended from time to time. [OC 5](#) and the [CPS](#) are both located on [FRBservices.org](#). The Reserve Banks may rely on and act upon instructions or other information related to the FedLine Direct and/or FedLine Command and services access through FedLine Direct and/or FedLine Command that the Reserve Banks receive from (or reasonably believe that they have received from) the EUAC, until the Reserve Banks receive (and have had a reasonable time to act upon) a written amendment or revocation of this authorization.

*The person signing this form must have signatory authority for the organization and must be listed on the Official Authorization List (OAL), and the signature must match the signature as it appears on the OAL. The person signing this form cannot be the same person as the EUAC.*

<b>Authorized Signer Name*</b>	<i>First</i>	<i>MI</i>	<i>Last</i>
<b>Authorized Signature*</b>			
<b>Date*</b>			

<b>Federal Reserve Use Only</b>	
Due Diligence Verification Signature	

<sup>1</sup>United States territories include Puerto Rico, the U.S. Virgin Islands, American Samoa, Guam, and the Northern Mariana Islands.

“FedLine Direct,” “FedLine Command,” “Fedwire,” “FedACH” and “FRBservices.org” are trademarks or service marks of the Federal Reserve Banks. A complete list of marks related to financial services products that are offered to financial institutions by the Federal Reserve Banks is available at [www.frbservices.org/terms/index.html](http://www.frbservices.org/terms/index.html).