



# FedACH<sup>®</sup> Participation Agreement Part 6G: FedACH FedPayments<sup>®</sup> Insights Service – Service Request Form

---

## \*Required Fields

### Section 1: Service Description and Form Instructions

The FedPayments Insights Service (Service) is provided by the Reserve Banks pursuant to Appendix F4 to Operating Circular 4.

The Service is accessed online through the FedLine Web<sup>®</sup> and FedLine Advantage<sup>®</sup> access solutions. Specific credential access is needed for each subscriber that requires access to the FedPayments Insights Service application.

When you submit this form, the submitted form supersedes any previous versions of the same form.

For detailed instructions on completing this form, please refer to the [Participation Agreement Instructions](#) located at [FRBservices.org](#).

**For additional assistance completing and/or submitting this form, please contact Federal Reserve Bank Sales Support at 800-257-6701.**

**Send completed forms to the Customer Contact Center at:**  
[ccc.bankservices@kc.frb.org](mailto:ccc.bankservices@kc.frb.org)

**Section 2: Customer Information**

<b>Participating Institution Name*</b>			
<b>Identification Number (RTN)*</b>			
<b>Contact Name*</b>	<i>First</i>	<i>MI</i>	<i>Last</i>
<b>Contact Phone Number*</b>	<i>Country Code</i>	<i>Phone</i>	<i>Extension</i>
<b>Contact Email Address*</b>			

**Section 3: Service Specific Information / Customer Specific Requests**

<b>Requested Effective Date*</b> (ACH Process Date) <i>(Form must be received by the Reserve Bank at least ten business days prior to the requested effective date. Actual effective date may vary from requested date.)</i>	
<b>Action*</b> <i>Select one option.</i>	<input type="checkbox"/> Add <input type="checkbox"/> Modify <input type="checkbox"/> Delete

**3.1 Additional RTN(s)**

List any additional RTN(s) that should be set up for the FedPayments Insights Service. Only RTNs of the requesting financial institution that either send or receive FedACH to or from Federal Reserve Banks can be listed.

<b>Subscription Level</b> <i>Select one option.</i>	<input type="checkbox"/> Add all RTNs in Participating Institution Account Family <sup>1</sup> <input type="checkbox"/> Add Select RTNs Only (List Below)
--	--


<sup>1</sup> Account Family is defined as all FedACH Participant RTNs associated with the subscribing financial institution's account family. The Federal Reserve Banks assume no liability for the content or accuracy of the Account Family. It is the subscribing financial institution's sole responsibility to validate the accuracy of the FedACH Participant RTNs and provide necessary updates.

Section 4: Authorized Approval

Your institution agrees to the terms of Appendix I of Operating Circular 4, as applicable to the Service, and as amended from time to time.

Authorized Signer Name*	First	MI	Last
Authorized Signature* (Authorized ACH signer on Official Authorization List)			

The Financial Services logo, "FedACH," "FedLine Web," "FedLine Advantage" and "FedPayments" are registered service marks of the Federal Reserve Banks. A complete list of marks owned by the Federal Reserve Banks is available at [www.FRBservices.org](http://www.FRBservices.org).

Last updated: 05/01/2024  
Version 1.0