



**Every day you are challenged to provide electronic payment services to your customers. Having a robust, automated clearing house (ACH) service is beneficial to meeting these needs and can set you apart from the competition. FedACH Services can help you optimize your processing flexibility and provide the tools your customers need to ensure time-critical electronic payments.**

### **FedACH Services**

The Federal Reserve Banks' FedACH Services provide an efficient, low-cost batched payment service that enables an electronic exchange of debit and credit transactions among business and consumer accounts at depository financial institutions. FedACH Services are well-suited for preauthorized recurring payments, such as payroll, corporate payments to vendors, Social Security, insurance premiums and utility payments, as well as nonrecurring payments, such as point-of-purchase and telephone-initiated entries.

The Federal Reserve Banks' FedACH International<sup>®</sup> Canada Service provides depository financial institutions with a cost-effective, convenient and efficient way to send debit and credit payments electronically from the United States to Canada. FedACH International Transatlantic Service and FedACH International Mexico Service provide for the origination of credit transactions to five European countries and Mexico.

### **Key Features**

#### *Expanded File Delivery Options*

Receive files as frequently as you like. FedACH offers both scheduled and on-demand file delivery for every file you receive.

Customize your delivery schedule to help meet your needs and those of your customers.

Select a sorting option to help meet your business needs. Decide if items should be sorted into files by item type (consumer, corporate, returns) and/or settlement date. With 14 different sorting options, you are sure to find a solution that complements your processing environment.

Route each file to a different receiving point by having certain files delivered to your institution and other files delivered to your processor(s). FedACH's flexibility allows you to prioritize your work to accommodate your operational, staffing and cash management requirements.

#### *Enhanced Online Access*

Send and receive your ACH files through an easy-to-use Web-based file interface. By subscribing to the FedLine Advantage<sup>®</sup> access solution, you are able to send and receive ACH files in a convenient online environment.

Provide your customers with up-to-date information by accessing ACH payment and participant information. In addition, you can monitor the status of critical ACH files and batches, and act quickly to protect the best interests of your customers.

Request an online trace to determine the disposition of an item. Timely feedback to customer inquiries enables you to provide outstanding service to your retail and corporate customers.

Evaluate the number and dollar amount of items available in queue to determine the need for on-demand file delivery. In addition, you can increase your operational efficiency by requesting a file or advice remake online. These features offer you additional flexibility to process your electronic payments.

## Key Features and Benefits

- Provide you with an easily accessible, cost-effective and convenient method for exchanging payments.
- Allow you to choose from a broad range of processing choices that maximize your profitability and operating efficiency.
- Provide you with control over how you access, process, settle and manage ACH transactions.
- Help you mitigate ACH risk whether originating or receiving ACH transactions.
- Enable you to realize processing efficiencies by searching for an item and deriving a return or NOC from that item.
- Enable you to eliminate most of the data keying that is required, which can help prevent data errors.

### *Derived Return and Notification of Change Functionality*

Derive returns and notifications of change (NOCs) via the FedLine Web® or FedLine Advantage access solution. The return and NOC functions allow customers to select an item received within the past 60 business days, enter the required return reason code or NOC code, obtain the reference number of the return or NOC transaction, and print or download a copy of the derived item.

### *FedACH Risk® Management Services*

The **FedACH Risk Origination Monitoring Service**, accessed via FedLine®, allows ODFIs to monitor ACH batches with selected routing transit numbers and company IDs. Control ACH payments originated by your customers regardless of the network entry point or your ACH software. Tailor and self-administer the monitoring criteria to reflect your institution's particular risk management strategies and customer profiles. Monitoring is performed at the batch level and can be based on either a single processing day or multiple exposure days.

The **FedACH Risk RDFI File Alert Service**, accessed via FedLine, provides notice of unusual conditions within an RDFI's incoming FedACH files, helping to alert the RDFI to potential fraud attempts and/or significant origination errors. Set file thresholds based on debit dollar amount, credit dollar amount and/or transaction (item and addenda) count. The service monitors individual FedACH output files without interfering with or delaying payments processing. Designated points of contact receive e-mail alerts at the time of FedACH file distribution on any file exceeding the pre-set thresholds. Use the service to help proactively manage your potential risks as an RDFI.

The **FedACH Risk Returns Reporting Service**, accessed via FedLine, provides ODFIs with the ability to obtain reports listing returns, whether unauthorized or administrative, for any originator with even a single return. Reports can be generated for either a single processing day or for a range of up to 10 days within the 60 previous business days. This reporting capability gives ODFIs one more way to help identify potential ACH fraud or problem accounts.

### *FedEDI® Plus*

FedEDI Plus, accessed via FedLine, provides online, automated financial EDI translation, reporting and delivery capabilities, and offers opportunities for RDFIs to realize backroom operational efficiencies. RDFIs can generate reports automatically on a fixed schedule, without repeatedly entering requests or downloading files. Set up EDI translation customers once, and reporting follows automatically. With the automated report delivery option, RDFIs' business customers can retrieve their own reports via an encrypted e-mail portal.

## The FedACH Advantage

The Federal Reserve Banks are the nation's largest ACH operator, with nearly 40 years of experience and ACH expertise. As a leader in electronic access to services, the Federal Reserve Banks are committed to developing innovative options to meet your changing needs. A combination of high dependability, security and innovation enables you to provide the best ACH services to your customers.

## Federal Reserve Financial Services

The Federal Reserve Banks provide a full range of innovative and progressive financial services that can help you capitalize on growth and revenue opportunities. Our services are designed to provide the accessibility and flexibility you need to compete in a dynamic and evolving industry. Given our integrity and reliability, you can count on the Federal Reserve Banks to provide you with services that deliver benefits. Visit [FRBservices.org](http://FRBservices.org) to discover the full range of financial services.

## Where Can I Get More Information?

*To learn more about FedACH Services, contact your District FedACH Sales Specialist.*