



July 6, 2009

Changes to the Return Item Retrieval and Information Retrieval Deadlines

To Chief Operations Officers of Financial Institutions in Zones Served by the Cleveland Processing Site:

Effective August 10, 2009, the deadline for same-day Return Item and Information Retrievals provided by the Cleveland processing site will be 3:00 p.m. ET, Monday through Friday.

If you have any questions, or need additional information, please contact your account executive. You can contact your account executive by visiting FRBservices.org and using the [My FedDirectory](#)[®] service for complete contact information.