# FedACH® Services

The FedACH Services product suite includes a wide range of easy-to-use transaction and information services.

- Provides an easily accessible, cost-effective, and convenient method for exchanging payments
- Provides a broad range of processing choices to maximize profitability and operating efficiency
- Helps you mitigate ACH risk
- Allows you to interact with your FedACH data to easily review daily and historical trends

### **Expansive File Delivery Options**

FedACH Origination and Receipt, the core services for clearing ACH payments, provide financial institutions with scheduled file delivery.

- Select from multiple sorting options, including by item type and/or settlement date, that allow you to group and send multiple items in a variety of ways
- Route files to different receiving points by having certain files delivered to your institution and other files delivered to your processor(s)

### **Comprehensive Online Tools**

Send and receive ACH files through our FedLine® Solutions that deliver innovative product offerings for organizations of all sizes. Online features offer you additional flexibility to process your electronic payments.

- Provide up-to-date ACH payment and participant information
- Monitor the status of critical ACH files and batches
- Request an online trace to determine the disposition of an item and respond promptly to customer inquiries
- Evaluate the number and dollar amount of items in queue
- Request a file or advice remake online

# Derived Return and Notification of Change (NOC) Functionality via Multiple FedLine Solutions Packages

Enables you to look up a previously received entry, assign the appropriate return reason code or NOC code, then originate the entry back into the network. Returns can be derived for the previous two calendar years.

## FedPayments® Insights Service

Our analytics tool with visualization and drill-down capabilities makes your FedACH information more accessible and provides operational and business value.

- View six years of summary-level and two years of detailed-level information available immediately upon service activation
- Retrieve multiple primary reports with associated drill-down analysis
- Download results to Excel
- Interact in a dynamic way with your ACH data to easily review daily and historical trends
- Obtain fast and accurate information to gain valuable business insights on ACH payment trends and behavior
- Access a more complete view of your institution's ACH information with all payment data including government and commercial transactions that settled through FedACH

# FedACH Risk® Origination Monitoring Service

Control ACH payments originated by your customers regardless of the network entry point or ACH software.

- Originating depository financial institutions (ODFIs) can monitor ACH batches with selected routing transit numbers and company IDs
- Self-administer monitoring criteria
- Monitor at the batch level based on either a single processing day or multiple exposure days

## **FedACH Risk RDFI Alert Service**

Available to any RDFI that receives FedACH transactions, regardless of the receiving point or file delivery setup of the financial institution or its service provider.

- Proactively manage potential risks as a receiving depository financial institution (RDFI) and provide ACH information to your receivers
- Obtain information-only notice of unusual or noteworthy conditions within an RDFI's incoming FedACH files, batches, and items

#### FedACH SameDay Service

Accomplishes processing, editing, distribution and settlement of virtually any ACH payment during the current processing day.

#### **FedPayments Reporter Service**

FedPayments Reporter Service for FedACH enables you to automatically search ACH transactions for ACH information, convert the data into human-readable reports and machine-readable files, and distribute the information within your institution or directly to your business customers.

- Generate reports automatically on a fixed schedule or request reports on demand
- Provide payment remittance detail to your customers including health care providers
- Receive reports in assorted file formats
- Receive automated email notifications
- Retrieve reports via an encrypted email portal
- Send reports to a FedLine Solution to facilitate population of online banking sites

### **FedACH Exception Resolution Service**

The Exception Resolution Service enables you to manage ACH exception cases.

- Initiate, view, and respond to cases electronically and securely
- Securely exchange supporting documentation for exception cases
- Automatically route cases to the other enrolled party
- Prevent the creation of duplicate cases
- Access a 13-month archive of exception cases
- Retrieve a daily report of open exception cases
- Integrate with other applications by uploading and downloading ACH exception case messages

#### The FedACH Advantage

Federal Reserve Financial Services is committed to developing innovative options to meet your changing needs. As a trusted ACH operator, our combination of high dependability, security, and efficiency enables you to provide the best ACH services to your customers.

#### Where Can I Get More Information?

To learn more about FedACH Services, visit the Contact page on FRBservices.org® for contact information for your relationship manager.

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